

Terms and Conditions of Event registration for FESPA Limited

The following terms and conditions apply to your registration with Events, Seminars and Conferences delivered by FESPA Limited.

1. Non attendance

- 1.1 If you are unable to attend, you may send a substitute at no extra cost, please notify events@fespa.com prior to the event.
- 1.2 If you fail to notify us of the change we may charge for an additional place.
- 1.3 In the event of non-attendance, no refund is available.

2. Refund Policy

- 2.1 If you cancel 30 days or more prior to the event, you will receive a full refund.
- 2.2 If you cancel after 30 days of the event, the organiser will decide whether a full refund is still available.

3. Payment Terms

- 3.1 Payment terms are stated on your invoice. Where payment has not been made by the time of the event the place will be cancelled but the full booking cost will remain due.

4. Data Protection

For details about how we collect, process and use your personal data, please see our [Privacy Policy](#)

5. Events beyond our control

- 5.1 If the event is cancelled due to circumstances beyond our control, the full cost of the place will be refunded.
- 5.2 However, FESPA Limited will not be liable for any other costs incurred by you.

Contact details:

If you have any queries regarding the terms and conditions of your booking, please contact the Events Team on: events@fespa.com